Salsa-DR BOF Internet2 Member Meeting San Antonio Texas

Joe St Sauver, Ph.D. (joe@internet2.edu or joe@uoregon.edu)

http://www.uoregon.edu/~joe/salsadr-fmm/

Agenda

- Agenda Bash
- Introductions
- Review of why Disaster Recovery/Business Continuity is an "Internet2 Thing"
- Review of some earlier Salsa-DR activities
- Volunteers to become Chair of Salsa-DR
- Influenza Like Illness (ILI)
- Other?
- So can we live with that agenda? Additions? Deletions?

Introductions

- Since we're a relatively small group, it may be helpful if we can all get to know each other a little
- Let's mention:
 - -- name
 - -- institution
 - -- what you do there
 - -- your involvement with disaster recovery or business continuity, or your interest in Salsa-DR
- Please also sign the sign-in sheet going around, and indicate if you'd like to be added to the mailing list

Review of Why Salsa-DR Is An "Internet2 Thing"

- We've seen some disasters in the not-too-distant past (9/11, Katrina, school shootings, <your disaster here>)
- Disasters are generally a top institutional priority
- Disasters uniformly put great demands on IT/networking
- Internet2 is a community, and when you're part of a community you want to reach out and help your neighbors when times are tough
- We want to learn from each other
- The Internet2 network makes some options possible that wouldn't be possible at non-Internet2 sites (e.g., nationally distributed survivable data centers)
- This group is meant to complement, not surplant or compete with the Educause Business Continuity group ⁴

Some Earlier Salsa-DR Activities

- Is the old "cold site" disaster recovery paradigm still valid? If not, what should we be moving to?
- Campus emergency notification and the Clery Act
- Thinking a little about national scale disasters (EMP and pandemic influenza)
- What would you like to see us work on?
 - -- Earthquake hardening data centers?
 - -- Improving electrical system resilience?
 - -- High performance wide area network backup?
 - -- Other?

Volunteer to Become Chair of Salsa-DR?

- Our former chair was hit by travel restrictions and staff cuts due to the economy, and asked to step down
- We'd like to find a new volunteer from the community to become chair of Salsa-DR
- You don't need to be a "DR expert," but you do need an interest in the area, a willingness to lead periodic calls (Internet2 will host the bridge), and hopefully the ability to attend the Member Meetings and/or Joint Techs Meetings

"ILI"

- The bad news:
 - -- Influenza-like illness (ILI) is now widespread
 - -- We're just now heading into prime flu season
- The good news:
 - -- H1N1 appears to be (relatively) mild (in most cases)
 - -- H1N1 vaccine is now becoming available (at least for high risk individuals and other select groups)
 - -- Many sites have done a great job of planning for how they'll handle ILI if/when it does affect members of their community
- How is your site doing?

Coping With Students Who Get Sick

Academic considerations

Goal: endeavor to avoid students dropping courses (and/or dropping out of school altogether) due to ILI

- -- relax attendance requirements (not good to force sick students to come to class and make other students and/or the instructor sick, too)
- -- take full advantage of asynchronous online e-learning and distance education technologies (for sick students on-campus, students who may temporarily be back home while ill, and student parents who may need to tend their own sick children)
- -- other ideas?

Coping With Students Who Get Sick (2)

• Campus Life

Goal: meet day-to-day needs of students who get sick while minimizing opportunities for infection

- -- encourage ill local residential students to consider temporarily returning home to their families until recovered
- -- if space permits, separate healthy and sick students in residence halls
- -- offer meal delivery to minimize contact with other students at dining halls
- -- other ideas?

Coping With Students Who Get Sick (3)

Communication/Education

Goal: make sure community members and parents have the information they need

- -- provide information about what the institution is doing to cope with ILI (web site, mailings, etc.)
- -- describe recommended steps that individuals should be taking
- -- insure students have the opportunity to keep their parents/family members appraised of their status (e.g., don't accidentally make them "vanish" due to room moves, etc.)
- -- other ideas?

Coping With Sick Faculty and Staff

Continuity of instruction

Goal: make sure classes continue to be offered even if a particular instructor is ill

- -- consolidate sections (constrained by room availability)
- -- permit students to attend alternate sections
- -- encourage faculty members to prepare detailed syllabi so that T/As, adjunct faculty or other colleagues can cover be sure that they're covering the appropriate material while filling in
- -- consider pre-recording materials so that if a faculty member is too ill to lecture, the pre-recorded materials can still be reviewed by students online

Coping With Sick Faculty and Staff (2)

Enable Secure Telework

- -- VPN capacity
- -- dialin capacity
- -- peering point connectivity levels
- -- video conferencing
- -- other?

• What other issues should we be thinking about?